



## Sero!

The phone for any disability  
SSI<sup>®</sup> – Another Possum First



### Sero!

- Handsfree
- Remote Control
- Emergency Dialling
- Loud Speaking
- Answering Machine
- Communication Aid Feature  
*with.....*
- SSI<sup>®</sup> (Secure Spoken Identity)  
- Voice announcing caller ID\*

# Sero!

### The Possum Sero! - Packed with features

The new Possum Sero! provides, for the first time, a loud speaking, remote control telephone and answering machine with communication aid functions. The Sero! can be operated via the full range of Possum, Gewa and many other Environmental Controllers and Communication Aids.

### Communication

50 user recordable phrases (each 30 seconds long) allow people with partial or no voice to communicate crucial messages over the telephone and to persons in close proximity.

### SSI<sup>®</sup> (Secure Spoken Identity)\*

Secure Spoken Identity, utilising caller ID services, will speak the name of the person calling (if the caller's details are in the phone book). Unsolicited calls can be diverted straight to the answer machine.

### Emergency dialing features include:

- Remote activation of the emergency dial number via any Possum Environmental Controller and/or Gewa pendant (optional).
- Automatic Help Call function which dials up to 8 contacts until a response is registered.

*\*Only available with caller ID compatible providers*



## Sero!

- The phone for any disability

### General

- Operate phone manually or remotely
- Handset earpiece/microphone volume adjustment while on a call
- Standard wireless/wired headset connection
- Transfer calls manually/remotely to headset/hands-free
- Remote control speaker phone operation
- Hands free speaker volume adjustment while on a call
- Full duplex/half duplex speaker phone operation
- Compatible with BT's 21CN

### Phone Memories

- Easy to use phonebook
- Infra-Red remote programmable phonebook
- 100 name capacity
- 29 Infra-Red speed dials from Environmental Controller
- 60 voice labels
- 5 second record time per name
- Announce contact number in phonebook
- Prioritise contacts as 'emergency' and 'VIP'
- Hide contact number details
- Set symbol to display contact type (mobile, home, work)
- Lockable editing of phonebook

### Redial

- Last Number redial
- 14 Number Redial List

### Incoming Calls

- Call list for last 14 callers
- Display date and time of call
- Display contact number and name (if in phonebook)
- SSI<sup>®</sup> (Secure Spoken Identity)\* announce name of caller (if in phonebook)
- Announce name and number of caller in calls list
- Save call to phonebook
- Auto hang-up option (from 20 mins to 120 mins)

### Communication (Phrases)

- 50 user recordable phrases
- Scroll phrase list
- Play phrases to caller
- Play phrases anytime (speak to person in room)
- Auto play a pre-allocated phrase on phone answer/hang up
- 30 second record time per phrase
- 15 character phrase label
- Lockable recording/editing and phrase function

### Remote Control

- IR control of all functions
- Possum IR code compatible
- Gewa IR Code compatible

### Security and Protection

- Keypad lock for all calls
- Keypad lock for all excluding emergency numbers
- Programmable keypad lock code
- Call restriction to ban certain numbers
- 2 premium rate prefix numbers requiring pin code to dial
- Hide digits when on call (home banking)

### Power and Warnings

- Internal battery backup - meeting NHS contract requirements
- Rechargeable batteries
- Low battery warning (audible & visual)
- Mains disconnected warning (audible & visual)
- Phone line disconnect warning (audible & visual)
- Mute warnings feature

### Recordable Memo's

- Voice notepad (allows user to switch on answering machine during call and record important memos)

### Answering Machine

- 14 answering machine message capacity
- 15 minutes record time per answerphone message
- Remote control operation via Environmental Control
- 3 user recordable outgoing messages (OGM)
- Variable number of rings before answer (1-12)
- Accessible away from home

### Emergency Dialing

- Dedicated Emergency Dial Button
- Remote IR Pendant (optional)
- Spoken feedback on help call activation
- User recordable help message
- User can cancel help call
- Simple help call function (dials one contact)
- Automatic help call function (dials up to 8 contacts)
- Activate/deactivate help call function

### Ringling

- 12 User definable ring tones
- Specific ring tones available on incoming call type; VIP, phone book contacts and standard/unknown caller
- User adjustable ringing volume
- "Ringer off", "Do not disturb" all except VIP contacts\*
- Display Name of known Caller\*
- Display Caller's Number\*
- SSI<sup>®</sup> (Secure Spoken Identity) voice announce caller name\*

Many other features, contact us for details.

\*Only available with caller ID compatible providers.

### Maintenance and Support

Possum provides a full support package from advice and assessment of users' needs through to installation, training and ongoing adaptations as individual requirements change. The comprehensive range of products are supported by our dedicated customer service team and maintained by our unparalleled network of service engineers across the UK. The cost of the maintenance and support packages ranges depending on the requirements of the user or project.



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